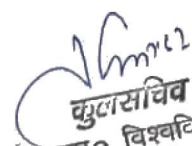




# Report on Status of eGovernance Implementation in J.S. University (2018-2023)

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## 1. eGovernance Policy

eGovernance Policy has been defined, reviewed, approved, and implemented in J.S. University. The Policy covers the areas of Administration, Finance & Accounting, Student Support, and Examination along with some additional dimensions of automation and eGovernance.

## 2. Budgeting and Billing

eGovernance in different operations of the J.S. University has been implemented through an ERP system that has been developed and maintained with a dedicated in-house team of non-teaching IT staff members recruited regular salary. Hereby no separate budget/bills may be applicable for the same.

## 3. Implementation of eGovernance

eGovernance in different operations of the J.S. University has been implemented through an ERP system that has been developed and maintained with a dedicated in-house team of non-teaching IT staff members recruited regular salary.

The ERP has been implemented in operational areas of:

1. Administration including complaint management
2. Finance and Accounts
3. Student Admission and Support
4. Examinations

### 3.1. Administration including complaint management

ERP provides the utilities for:

1. Notification Management
2. Attendance Management for Staff and Students
3. Generating and Viewing Attendance Reports
4. Leave management
5. Grievance and Complaint Management

ERP provides an integrated Complaint Management System in which the user can:

1. Register a New Complaint
2. Fill/View the Details of a Complaint
3. Check the Status of a Complaint



### 3.2. Finance and Accounts

ERP provides the utilities for:

1. View/Pay Fee
2. Track Fee Payments
3. View/Download Payment Reports
4. View your fee structure, due dates, and payment history

Additionally Tally Software has been used for managing Balance Sheets, Taxation, and other regulatory compliance in Finance and Accounting.

### 3.3. Student Admission and Support


ERP provides the utilities for:

1. Maintaining Student Data
2. Student Login
3. View Student Notifications
4. View/Review/Edit Student Profile
5. ID-Card Download
6. View Course Material, Lab Manuals, Tutorials, Assignments etc.
7. Grievance Management
8. View/Pay Fee and Receipts
9. View Examination Result
10. Download Admit Card
11. Other Student Support

### 3.4. Examinations

ERP provides the utilities for:

1. Maintaining Student Data
2. Filling Examination Form
3. Downloading Examination Form
4. Admit Card Download
5. Result Processing
6. Result Announcement and Distribution
7. Downloading individual Results and Bulk Results
8. Result Analysis and Reporting

  
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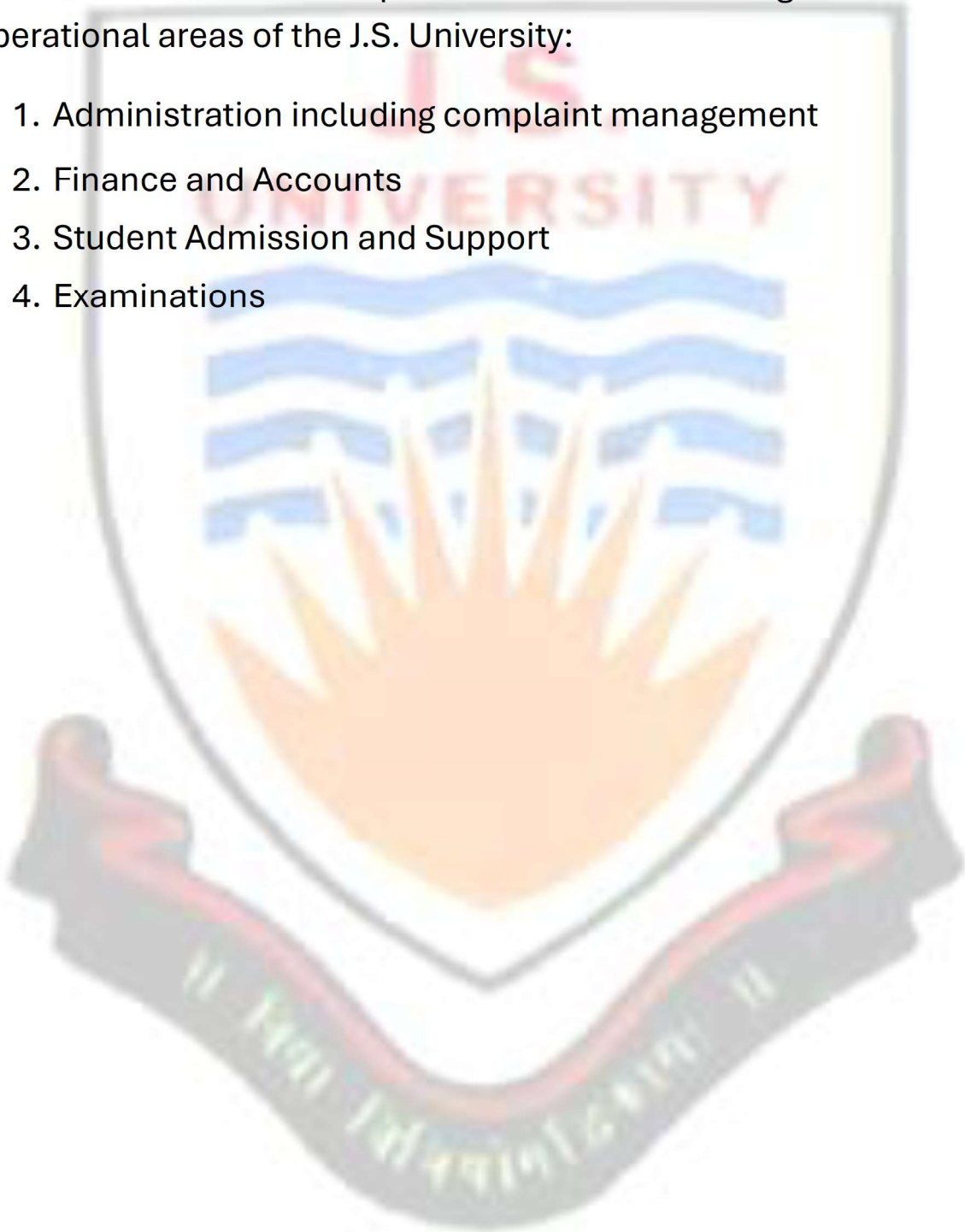



## 9. Examination Grievance Management

## 4. Conclusion

eGovernance has been implemented in the following operational areas of the J.S. University:

1. Administration including complaint management
2. Finance and Accounts
3. Student Admission and Support
4. Examinations



  
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